1	FIRE AND PUBLIC SAFETY COMMISSION
2	COUNTY OF MAUI
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7	TRANSCRIPT OF PROCEEDINGS
8	REGULAR MEETING
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13	Held via BlueJeans, commencing at 10:02 a.m., on
14	February 18, 2021.
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19	REPORTED BY: SANDRA J. GRAN, RPR/CSR #424
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	1	ATTENDANCE
	2	COMMISSION MEMBERS PRESENT:
	3	Kyle Ginoza, Chair
	4	Lisa Vares, Vice Chair
	5	Travis Tancayo, Member
	6	Dwight Burns, Member
	7	Donna Sterling, Member
	8	Punahele Alcon, Member
	9	
	10	STAFF:
	11	David Thyne, Fire Chief
	12	Bradford Ventura, Deputy Fire Chief
	13	Michael Werner, Battalion Chief
	14	Richard Kawasaki, Assistant Fire Chief
05:02:15	15	Captain Jeff Robson
	16	Gary Murai, Deputy Corporation Counsel
	17	Richelle Wakamatsu, Commission Secretary
	18	Herman Andaya, Maui Emergency Management Agency
	19	Paul Coe, Maui Emergency Management Agency
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	1	(February 18, 2021, 10:02 a.m.)
04:59:24	2	* * *
04:59:24	3	CHAIR GINOZA: Good morning, everyone. It's 10:02,
04:59:32	4	Thursday morning. My name is Kyle Ginoza, the chair of the
04:59:44	5	yes? Oh. Chair of the Fire and Public Safety Commission.
04:59:53	6	I'd like to call the meeting to order. Thank you for your
04:59:57	7	attendance.
04:59:59	8	I would like to start off with the roll call. Vice
05:00:11	9	Chair Lisa Vares.
05:00:11	10	VICE CHAIR VARES: Here.
05:00:13	11	CHAIR GINOZA: Jack Freitas.
05:00:24	12	(No response.)
05:00:24	13	CHAIR GINOZA: I don't see Jack yet.
05:00:27	14	Travis Tancayo.
05:00:31	15	COMMISSIONER TANCAYO: Here.
05:00:33	16	CHAIR GINOZA: Yep. Gregg is excused.
05:00:38	17	Dwight Burns.
05:00:47	18	COMMISSIONER BURNS: Here.
05:00:50	19	CHAIR GINOZA: Donna Sterling.
05:00:54	20	COMMISSIONER STERLING: Here, Chair.
05:00:57	21	CHAIR GINOZA: Punahele Alcon.
05:01:09	22	COMMISSIONER ALCON: Here.
05:01:11	23	CHAIR GINOZA: Okay. And Max is excused.
05:01:18	24	Who do we have from the fire department, Chief?
05:01:27	25	CHIEF THYNE: Good morning, Chair and Commissioners.

Myself, obviously. We have Deputy Chief Ventura. To his --05:01:35 1 before him, to his right, your left, would be Captain Jeff 05:01:57 2 Robson, he's gonna be a guest presenter at the end of the 05:02:15 3 meeting. To Chief Ventura's left would be Chief Kawasaki. 05:02:21 Right across the table, Mike Werner. And then on the left of 05:02:30 5 6 me here off camera is Richelle Wakamatsu. 05:02:38 And we do have one testifier, Chair. 05:02:46 05:02:51 8 CHAIR GINOZA: Okay. And I see we have Gary Murai. Anybody else, Gary? 05:02:56 05:03:02 10 MR. MURAI: Nope. Just me. 05:03:07 11 CHAIR GINOZA: Okay. And I don't see Herman. Ιs 05:03:11 12 Herman on or somebody from MEMA? 05:03:16 13 (No response.) CHAIR GINOZA: Okay. Well, we'll wait -- we'll see 05:03:18 14 05:03:21 15 whether they come on or not. So I'd like to move on to approval of the minutes 05:03:24 16 from the last meeting from January 21st. I hope everyone has 05:03:28 17 had a chance to take a look at the minutes. Could I have a 18 05:03:34 motion to approve the minutes? 05:03:39 19 05:03:41 20 COMMISSIONER STERLING: Chair. 05:03:42 21 CHAIR GINOZA: Oh, go ahead, Donna. 05:03:46 22 COMMISSIONER STERLING: Chair. Before we approve 05:03:48 23 the minutes, I wanted to know a clarification on the issue I 05:03:53 24 brought up about the fire and police scanners, if it's worth

to discuss here. Is it a public issue, public safety, or is

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05:04:06	1	it because it's a privately funded app, application, do we
05:04:11	2	just take it out of the commission and pursue it in a
05:04:16	3	different avenue?
05:04:17	4	CHAIR GINOZA: I would prefer to have it in the
05:04:20	5	commission, because it's of public interest. And I believe
05:04:27	6	Chief Werner had information the last time, so perhaps when he
05:04:33	7	gets to his section, he could answer any questions you have.
05:04:39	8	COMMISSIONER STERLING: Okay. Great. So we'll keep
05:04:44	9	it alive on minutes.
05:04:46	10	So I will vote for to approve the votes of
05:04:51	11	January.
05:04:52	12	CHAIR GINOZA: So you make a motion?
05:04:55	13	COMMISSIONER STERLING: I make a motion.
05:04:56	14	CHAIR GINOZA: Okay. Thank you, Donna.
05:05:01	15	Any second?
05:05:04	16	COMMISSIONER TANCAYO: I second.
05:05:14	17	CHAIR GINOZA: Travis second. All in favor, say
05:05:19	18	aye.
05:05:21	19	(Response.)
05:05:24	20	CHAIR GINOZA: Or raise your hand. Anybody opposed?
05:05:29	21	(No response.)
05:05:31	22	CHAIR GINOZA: Seeing none, the minutes are
05:05:35	23	approved.
05:05:35	24	Let's move on to public testimony. Chief, I believe
05:05:39	25	you said you had one person in attendance?

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CHIEF THYNE: Sorry, Chair, it's -- he's signed up here, but I believe he's online. It's our union rep, Jeremy Irvine. I see him on the bottom of the screen.

CHAIR GINOZA: Okay. Hi, Mr. Irvine. Go ahead.

MR. IRVINE: Okay. Good morning, Chair; good morning, Commission Members; and good morning, Chiefs. My name is Jeremy Irvine and I'm the Maui Division chair for the Hawaii Firefighters Association. So I just wanted to -- I'm testifying on the agenda item of union interaction.

So I just -- first of all, if you guys have noticed, we have been sitting -- and I'd like to introduce -- I do have Jay Fujita, who's also on our executive board, here from the Maui HFFA Division. So as you guys have noticed or hopefully you've noticed, we have been sitting in on our -- on these meetings for the last few months, so I just wanted to formally introduce myself. We have --

CHAIR GINOZA: There's a lot of feedback. Can whoever is not speaking, mute themselves, please.

MR. IRVINE: Okay. So, yeah, so I just wanted to formally introduce myself and our other board members. And the reason why we're here, it's kind of funny, I did -- I did talk to Chair Ginoza on the phone one time, I've talked to Chief Ventura on the phone, and for whatever reason, maybe historically, you know, if the union's involved, then the chiefs are involved, then it's automatically a bad thing and I

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wanted to say that that's farthest from the truth of why we're We're trying to be more active, we're trying to be more involved, we're trying to be informed, and we just want to be a part of this process, number one, to be -- know that you quys -- for you quys to know our involvement and also for our membership to know that we're involved. A lot of things -issues that do come up, whether it be with the chiefs, whether it be whatever, I feel that a lot of that time -- a lot of those issues come from a lack of communication, unwillingness to communicate, whatever the case is, so that's why we want to be here. We want to be informed and be able to communicate to our members and to you guys with what's going on. Obviously, issues between the HFFA and admin. are always gonna come up, but that working relationship that we are trying to commit to and garner right now, it really is going in a positive direction. So, again, I hope -- hopefully, us being here is part of that positive direction that we're trying to get to.

The second thing I wanted to talk to you about real quick is that talks of our -- excuse me, our contract negotiations did come up in one or two meetings ago, I just wanted to speak to that real quick, that June 30th we will be out of contract. I can't speak to too many specifics of the proposals that were exchanged between the employer group and our union, but I can say primarily that we're not really asking for any kind of monetary -- you know, any money, no

o5:10:48 1 raises per se, we're just kind of trying to clear up contract language.

know, our -- during this last year of COVID, our firefighters have not been asked to do any less, quite contrary, we've been asked to do quite a bit more, so I just want you guys to keep that in mind. I'm trying to garner your support, garner our chiefs' support. We understand the economy is rough right now, it's rough for everyone. We have members that wives are laid off, we still have kids in home schools, you know, so we understand that it's rough for everyone. But every response we're going to, whether it's a mountain rescue, a car accident, it's all COVID exposure potential and we've been doing a great job of providing PPEs, providing protocol, working with the chiefs in trying to keep everyone safe, but it is a stressful time.

And, again, even when you go home to your families. Right? Oh, did you have any medicals last night? Did you have any exposure last night? The stress of just even when we go home is -- is something that the general population maybe doesn't understand or doesn't get, so -- and then lastly even, you know, with this vaccine -- we're very lucky, we appreciate MEMA's work, our chief's work to get -- we have about -- more than half of our guys that got vaccinated. So with that said, thank you, but on a double-edged sword or on the flip side,

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that shows the community where -- again, we're setting an
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              example for the community. Right? Hey, man, the vaccine,
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             maybe it is safe. Well, if the firemen are doing it, then we
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              should do it. So, again, asked us -- haven't asked us to do
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              any less, to the contrary, asked us to do quite -- quite a bit
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             more. But we're just, again, asking for your support and
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             please support us moving forward with anything that -- that
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             we're asking for.
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                        So I yield the rest of my time, if I had any left.
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                                        Thank you, Mr. Irvine.
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                        CHAIR GINOZA:
                        Commissioners, do you have any questions for the
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             testifier?
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                        COMMISSIONER STERLING:
                                                  (Gesturing.)
                        CHAIR GINOZA: Yes, Donna. You've gotta unmute
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             yourself. Donna, can you unmute yourself?
                        COMMISSIONER STERLING: Okay. Yeah.
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                        CHAIR GINOZA:
                                        Okay.
                        COMMISSIONER STERLING:
                                                 Got it.
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                        So my question is: In 2016 when I testified not as
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              a commissioner, but a civilian, anyway, on a fire, we were not
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              allowed to ask the testifier questions. Is that true for
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                     Is that a -- Corp. Counsel, are we -- can
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              commissioners ask the testifiers questions? Are we able to
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              engage, Gary or Chair?
                        MR. MURAI: Chair, you want me to respond?
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05:15:24	1	CHAIR GINOZA: Yes, please.
05:15:25	2	COMMISSIONER STERLING: Yeah.
05:15:26	3	CHAIR GINOZA: Maybe it was out of order.
05:15:29	4	MR. MURAI: Yeah. It's with the permission of the
05:15:32	5	chair, but, yeah, the chair can invite members to ask
05:15:38	6	questions to clarify the testifier's, you know, testimony.
05:15:46	7	But one thing we always have to remember, though, the the
05:15:50	8	subject matter should be something that's that's on the
05:15:53	9	agenda. If it's not on the agenda, then it would be the
05:16:01	10	chair's with the chair's permission. So if so,
05:16:08	11	Mr. Chair, if Commissioner Sterling wants to ask questions to
05:16:12	12	clarify what Firefighter Irvine said, then you can allow that.
05:16:17	13	CHAIR GINOZA: Okay. Thank you, Gary.
05:16:20	14	Donna, that's fine.
05:16:21	15	COMMISSIONER STERLING: Okay. So I'm gonna hold off
05:16:25	16	until I hear the other individual testify. Is that right,
05:16:30	17	Jeremy?
05:16:32	18	CHAIR GINOZA: No, I think you have to answer
05:16:34	19	what or ask what
05:16:36	20	COMMISSIONER STERLING: With Jeremy.
05:16:37	21	CHAIR GINOZA: question you have of him.
05:16:41	22	COMMISSIONER STERLING: Okay. So thank you for
05:16:47	23	being here and testifying. I just had a question, you're
05:16:53	24	you're representing the union of firefighters, the
05:16:56	25	firefighting union; right?
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05:17:01	1	MR. IRVINE: That's correct.
05:17:10	2	COMMISSIONER STERLING: And what was your were
05:17:14	3	you looking for support from the commissioners or just
05:17:17	4	today with your testimony? What was your purpose? Is it just
05:17:23	5	to to understand what you're you're stating?
05:17:30	6	MR. IRVINE: Yeah. Again, so I was speaking to the
05:17:37	7	agenda item of our union interaction, so I just wanted to
05:17:41	8	clarify the reasons why we're here. Again, it's not not to
05:17:46	9	be a negative thing, not to be a checks-and-balance type
05:17:51	10	thing. It really is just to be a positive part of part of
05:17:56	11	the part of the process. So I just that's why I wanted
05:18:01	12	to in the last few meetings, I don't feel that we
05:18:05	13	introduced ourselves properly, so I just wanted to
05:18:10	14	COMMISSIONER STERLING: Okay.
05:18:11	15	MR. IRVINE: again, show you guys that we're here
05:18:19	16	in a positive way and not not to be a negative. So, again,
05:18:24	17	garnering support for this whole process, really.
05:18:29	18	COMMISSIONER STERLING: Okay.
05:18:30	19	Chair, I got my answer. Thank you.
05:18:32	20	CHAIR GINOZA: Okay. Thank you.
05:18:34	21	And, actually, a couple months ago, I I had
05:18:38	22	wondered why all of a sudden we had these other individuals
05:18:44	23	join and like Jeremy had mentioned, we had had a discussion.
05:18:53	24	I guess I was concerned from the perspective of like in my
05:19:01	25	experiment experience with the union interaction, when they

get involved, there may be something brewing. And so I'm glad 05:19:06 1 that I had the conversation with Jeremy to -- to just 05:19:10 2 understand that they wanted to ensure that, you know, they had 05:19:15 3 support of us and, you know, they were open for any kind of 05:19:29 communication. And I -- and I expressed to him, you know, 05:19:34 5 that if he had any questions of us, that please feel free to 05:19:37 6 reach out to us. So I'm glad he testified. 7 05:19:42 8 Does any other commissioner have any questions? 05:19:48 (No response.) 05:19:52 CHAIR GINOZA: Okay. Seeing none, I don't know 05:19:52 10 if -- it seems like nobody else signed up to testify. 05:19:55 11 anybody on wanting to testify? Please voice your interest. 05:20:00 12 05:20:06 13 (No response.) CHAIR GINOZA: Okay. Seeing none, I'd like to close 05:20:07 14 05:20:10 15 public testimony. And I see that Herman and his crew has joined us, so 05:20:11 16 let's move on to the MEMA section of our agenda. Herman. 05:20:15 17 18 MEMA OFFICER ANDAYA: Mr. Chair, thank you very 05:20:22 much. Commissioners, I don't have a written report today, but 05:20:24 19 05:20:29 20 I do have an oral report, if I -- if I can give that right 05:20:34 21 We continue to be in partial activation and we've been 22 doing things with respect to vaccination, vaccination 05:20:40 05:20:47 23 planning. We've been assisting DOH with that as well as with 05:20:54 24 providing wraparound services at the various cluster sites on

Maui. And so we've been coordinating with various

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organizations on this island, organizations such as Feed My Sheep, in providing food distribution in those areas as well as providing testing. And so that's one way that we're combatting the -- the clusters out there.

And with respect to -- oh, let's see. With respect to last month, the month of January, we had CST assisting.

CST is the civil support team. And we had an exercise last month at the UH Maui College, so we had a National Guard unit that came over from Oahu. They do this every -- every year.

And they were -- so they did it again last month. And we had police there -- typically, fire department has been a participant, every year they've been a participant, but I know this year, because of COVID, they elected not to and so we respected that, of course.

And let's see. In terms of our siren report, I was just told -- by the way, I have Paul Coe, who is our plans and operation officer, he just reported to me that for the month of -- the month of February -- or this is January; right?

MR. COE: Yeah.

MEMA OFFICER ANDAYA: So they -- we ran a test and out of 77, 56 sounded, 14 no sound, and 7 no contact.

MR. COE: And that was -- and the no sound -- just to clarify some of that on the no sound, there was a -- a phone outage in Hana during that period, so they -- they sounded, it's just they were not able to report in to our

system that they sounded because the -- how they report in is 05:23:50 1 based off of phone. Basically, they get a phone call and they 05:23:58 2 click 1 if it -- if they heard it, 2 if they didn't, 3 if they 05:24:04 3 05:24:11 weren't in the area type thing. MEMA OFFICER ANDAYA: So what Paul is talking about 05:24:14 5 is we use Makaala, that's the county alert system. 05:24:17 6 been getting those -- you've been getting alerts whenever 05:24:26 there's a -- an emergency or, you know, and -- and what we use 8 05:24:31 it for, also, is to report back whether a siren has sounded or 05:24:39 not. So someone will get the call, usually a text message, 05:24:45 10 and they'll -- it'll say click 1 if you've heard it, click 2 05:24:51 11 if you didn't hear it, or click 3 if you were not in the area. 05:24:58 12 MR. COE: Yeah. 05:25:03 13 MEMA OFFICER ANDAYA: So -- so that's how we're able 05:25:04 14 05:25:06 15 to get a report back very quickly as to whether these sirens 05:25:11 16

sounded or not.

Also with respect to the Makaala, there were -- from January, 1st of January till today, there has been 75 alerts, MEMA alerts that have gone out through Makaala. So these past month and a half has been very busy for us. And, you know, if you subscribe to Makaala and you received an alert early in the morning, 2:00 or 3:00 in the morning, it's because there's someone -- one of our staff members are on call and they're putting out those alerts.

In the area of grants, we have -- as I reported last

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month, we have a Gina Albanese, who is a -- used to work for FEMA, 13 years for FEMA, and she's already been looking for grants for us to -- to apply for. And there's one particular grant, it's to renovate or retrofit schools that are used for emergency shelters, retrofit them so they can be, you know, more -- more conducive to hurricane winds and whatnot. And so she'll be applying for that grant.

Also, there are other grants that we continue to manage. The Emergency Management Performance Grant as well as the Homeland Security Grant Program, which the fire department has been a beneficiary of. Gina has also been assisting us with the public assistance, so we're applying for public assistance to get reimbursement for some of our COVID efforts.

With respect to -- let's see. Also, I mentioned last month that we hired a new communications specialist, he is now working with our ham radio operator clubs here in Maui. Typically, whenever there's an activation here in the USC, we have people who are -- I mean, we have volunteers who come to the USC and -- and help us man the ham radios. And so we've been -- we've been interacting with them and I think there is a need to upgrade our ham radio station here at the ESC, so we're working with them to -- to do that, to do just that.

The reason why ham radio is important is because, as we've been learned from the hurricanes that hit Puerto Rico, the only communication that worked was ham radios, those was

the only mode of communication, and so that's the reason why 1 it's important for us to maintain that and that we are able to 2 communicate with Oahu should all of our communications go 3 down. Also, she's been working with -- to create a -working on our CERT, our Community Emergency Response Team, 6 7 and so we're trying to increase the number of active members of that -- of that team. The fire department has been very 8 instrumental in training the -- the CERT members and so we're very thankful to the fire department for that. And, you know, 10 they're taught various lifesaving skills and whatnot. 11 whole premise behind CERT is that when there's an emergency or 12 13 disaster, chances are first responders will not be able to get to the communities quickly and so we -- we train the community 14 to -- to be able to fend for themselves, to be able to assist 15 their community members in times of emergencies. 16 And let's see. And that's -- that's all I have for 17 now and that seems quite a bit. Since I didn't have a written 18

report, I thought I would give you more than just highlights. That's all I have, Mr. Chair. I'm open to any questions if there are any.

> CHAIR GINOZA: Thank you, Herman.

Does any commissioner have any questions?

(No response.)

Seeing none, I have a question. CHAIR GINOZA: Ι

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know we've brought it up in the past. So you mentioned that 05:30:58 1 14 of the sirens don't have sound and I believe in the past 05:31:04 2 you mentioned that it's really a state responsibility to rehab 05:31:08 3 05:31:16 those sirens. What is the process? Because it seems like we have roughly the same number always not working and I'm not 05:31:22 5 sure if you can provide some insight on that. 05:31:27 6 So that --7 MR. COE: Yeah. So I can answer that. 05:31:30 what I was trying to explain with that 14 number, that's kind 8 05:31:39 of an artificially high number for that. But, yes, usually 05:31:42 there is a handful of sirens where there -- that's reported 05:31:47 10 does not sounding. Some of them are out of service, mechanic 05:31:54 11 problems, some of the older -- there's a couple older ones 05:32:00 12 05:32:03 13 that the siren motor just doesn't work anymore. And so every month we do this report, I gather the information from the 05:32:13 14 05:32:17 15 responses from the public, and send -- and then a lot -- so those sirens that are reported as not sounding and stuff, we 05:32:23 16 actually do follow-up calls too to try and see. 05:32:27 17

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Unfortunately, like he said, there was a -- a phone outage in the East Maui area on that day, so even the follow-up calls were not necessarily able to go through to try and find out information about the sirens, you know, if -- you know, if there was no sound or if there was a problem with the sound, if it didn't sound right or if it was not the length of time it was supposed to sound.

And then that information is provided to the State

of Hawaii, to their telecom branch, which is responsible for the sirens, and then they schedule maintenance based off of those reports. I know they are actually coming over next month, I think it's around the 23rd of next month, they have like a three-day trip over here scheduled to do some siren maintenance, change out batteries on some of them, and do that type of work on them.

MEMA OFFICER ANDAYA: If -- if I may add to that, Mr. Chair.

CHAIR GINOZA: Sure.

MEMA OFFICER ANDAYA: So the sirens from -- from what we understand, the siren is kind of a last resort, you know. It's for people who are outside, outdoors, who don't have their phones on them, who are not close to a TV or radio or, you know, things like that. So those -- that's what the siren is really meant for. For many of you on this call, many of you have not even heard the sirens, many of you probably didn't hear the February 1st siren test, because you were all indoors. And so for us too, we -- you know, I typically -- I don't -- we typically don't hear the siren here in this building. And so that's where we really push for Makaala, and that's the county alert system. We want to urge the public to sign up for Makaala, because that's really how you're gonna get information about an emergency. Anyway, that's -- that's the reason why, you know, we're more concerned about that,

really, than the sirens, you know. 05:35:20 1 CHAIR GINOZA: Okay. Thank you. If commissioners 05:35:24 2 don't have any other questions, thank you, Herman and Paul. 05:35:30 3 Oh, Travis. Do you have a question? 05:35:34 COMMISSIONER TANCAYO: Yeah. 05:35:36 5 Once again, I'm getting feedback. You guys hear echo. 05:35:53 6 7 Okay. But I just want to say as far as the sirens 05:35:57 go, I know we're moving to depending on cellphones and stuff 8 05:35:59 more, but I still think that efforts should be made to keep 05:36:05 that siren system robust. Because last week we had power 05:36:09 10 outages and the first things that went was my phone. So, you 05:36:15 11 know, I'm just saying, there's still an importance in the 05:36:19 12 siren. I know it's moving that way, but it was just a storm 05:36:23 13 that passed through Molokai and I think it was about half the 05:36:28 14 05:36:31 15 island, the phones were not working, and I had to travel to the east side. And that's just a storm that knocked some 05:36:36 16 power lines out initially. Before there was any warning or 05:36:44 17 anything, my phone just went dead and I had to travel to the 18 05:36:49 east side to find out what was going on. So I just wanted to 05:36:54 19 20 05:36:58 still say I understand that we're moving this way, but we should still keep that system going and make efforts to keep 05:37:02 21 05:37:07 22 it going. That's all. Thank you. 05:37:11 23 MEMA OFFICER ANDAYA: Chair, may I respond? 05:37:14 24 CHAIR GINOZA: Sure. 05:37:16 25 MEMA OFFICER ANDAYA: I completely agree with Chief

and I'm not -- you know, when I was talking about Makaala, I 05:37:19 1 wasn't saying, oh, we should disregard the sirens. 05:37:26 2 been asking the state, we have been communicating with them, 05:37:31 3 letting them know which sirens are working, which ones are not 05:37:35 and so they're -- they're aware of it. The one thing that we 05:37:40 5 can control is Makaala, 'cause that's our system, so that's 05:37:45 6 the reason why I was -- you know, I've been pushing for that. 7 05:37:49 8 But we will, of course -- we want to -- we want to encourage 05:37:55 redundancy and so, you know, we're not gonna stick to just one 05:38:01 system. And Chief is correct, because, you know, cellphones 05:38:08 10 can go down, so we want to make sure that we have multiple 05:38:13 11 modes of communication to the public and that's where we use 05:38:18 12 TV, social media, the radio, you know, telephones, whichever 05:38:21 13 the case may be, and sirens for that matter. So we want to 05:38:30 14 use all of that. 05:38:33 15 05:38:34 16 Thank you, Mr. Chair. 05:38:36 17 CHAIR GINOZA: Donna, do you have a question? 18 You're still unmuting. 05:38:42 COMMISSIONER STERLING: Thank you, Chair. 05:38:46 19

You know, you just said something that was really important, Herman, and that was, you know, if the apps don't work and cellphone service is out, that you're on ham radio. We're entertaining that also here. Ham radio is the way if everything gets shut down for whatever reason. And the same thing with -- with apps back side, Kaupo, Kipahulu, those are

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dead spots and so -- you know, Molokai is one, we're one, 05:39:27 1 Hana, back side, we really need to continue the effort to get 05:39:34 2 the -- the emergency, you know, sirens upkeep, because there 05:39:41 3 are people that cannot even get cellphone service to do Zoom 05:39:47 like here in Kaupo and Kipahulu. It's really -- it's tough. 05:39:51 5 So just remember the back side and pursue the -- the intention 05:39:59 6 7 of the sirens for people that live back here in Molokai and 05:40:05 8 Hana, the rural areas. 05:40:09 Thank you, Chair. 05:40:12 Thank you. Any commissioners have 05:40:14 10 CHAIR GINOZA: any more questions? 05:40:19 11 05:40:27 12 COMMISSIONER ALCON: This is Puna. Can you hear me? 05:40:30 13 CHAIR GINOZA: Yes. Go ahead. I have a question. How are 05:40:33 14 COMMISSIONER ALCON: 05:40:36 15 people supposed to know that they're supposed to sign up for 05:40:39 16 05:40:44 17

commissioner alcon: I have a question. How are people supposed to know that they're supposed to sign up for this Makaala thing? Because the first time I ever heard of it is being a commissioner and I work with 90 other people at our hospital and none of our employees knew about it. We are connected through Everbridge for our Queen's Health Systems alerts, but nobody ever told me or 90 other people on Molokai that we're supposed to sign up for this Makaala thing. So what kind of, you know, marketing are we doing so that more people sign up?

CHAIR GINOZA: Thanks for that question.

MEMA OFFICER ANDAYA: Mr. Chair, if I may respond.

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O5:41:28 1 CHAIR GINOZA: Yes, please.

MEMA OFFICER ANDAYA: Yes, we -- we agree. You know, every opportunity I have, whenever I speak in public or in the community, I always talk about Makaala. I think the commissioners here can also attest to that, that there's been times that I've talked about Makaala and the importance of signing up for Makaala. I suppose, you know, when I say it, you know, maybe people -- maybe people think or they -- you know, they think they're already signed up for it, but if -you know, you should've gotten about 75 alerts -- well, not all 75 alerts, but, you know, you should've gotten a whole bunch. So if you're not getting those, then chances are you're not signed up for Makaala. So I think that's one of the mistakes, that a lot of people think that they've already signed up for it, but really they're -- they're not. And one way you can tell is when you get an alert that says MEMA alert. If it doesn't say MEMA alert, then chances are you're not -- you're not signed up for Makaala.

We are pushing for getting more advertisements out there regarding Makaala. We just got a -- an increase in our advertising budget. So last year, you know, it wasn't a substantial amount, this year the council approved for more budget monies for advertising, so we will be pushing for -- pushing to get more advertisements out there regarding signing up for Makaala. We've already -- we have one through

Spectrum, we've done a -- we have this like online ads that 05:43:48 1 we've gotten. We're starting to put together radio ads and 05:43:56 2 soon we'll be, you know, pushing that out, as well as TV ads 05:44:03 3 is something that we -- we want to do as well. So we will get 05:44:08 the word out, but one thing that you can help us out, 05:44:12 5 Commissioner, all the commissioners, is if you can help us 05:44:16 6 spread the word, you know, that -- you know, help us encourage 7 05:44:21 your friends and family to sign up for Makaala. 8 05:44:28 CHAIR GINOZA: Thank you, Herman. 10 Donna. COMMISSIONER STERLING: Chair. Thank you, Chair. 11 Herman, would it be possible to -- to -- it's like 12 13 Alcon was saying in her question with the hospital, would it

Herman, would it be possible to -- to -- it's like Alcon was saying in her question with the hospital, would it be possible for MEMA to make your list of facilities that are critical in emergencies, like hospitals in Maui County and other -- other areas that -- key emergency people, responding people, could you make a list and shoot something out to them so that the facilities could pass it down to their employees and their families. That's one way you can do public -- you know, word out to the major facilities in Maui County. Thank you, Chair.

MEMA OFFICER ANDAYA: Mr. Chair, if I can respond quickly to that.

CHAIR GINOZA: Yes, please.

MEMA OFFICER ANDAYA: Thank you, Commissioner, for

05:44:37 05:44:39 05:44:41 05:44:45 05:44:50 05:44:54 14 05:44:59 15 05:45:05 16 05:45:12 17 18 05:45:16 05:45:20 19 05:45:25 20 05:45:31 21 22 05:45:39 05:45:42 23 24 05:45:44 05:45:45 25

05:45:48	1	that. And, you know, you know, we can definitely do that.
05:45:53	2	You know, we do give it out to all of our partners, so we have
05:46:00	3	200 plus partners that includes the hospitals, you know,
05:46:05	4	hospitals and whatnot, a lot of like emergency personnel are
05:46:12	5	in there. So we do include all of them, they're aware of
05:46:17	6	Makaala, but we can encourage them to please let their
05:46:22	7	employees know to sign up for Makaala. So definitely we can
05:46:27	8	do that. Thank you.
05:46:37	9	COMMISSIONER ALCON: Hey, Herman. Can you hear me?
05:46:42	10	Am I off of mute? Sorry.
05:46:46	11	If you send me a couple of thousand brochures, I can
05:46:51	12	make sure that we give one to every single patient that comes
05:46:55	13	through our hospital and then we'll get Molokai people signed
05:47:03	14	up, 'cause this is important.
05:47:07	15	MEMA OFFICER ANDAYA: Oh, that would be great,
05:47:09	16	Commissioner. We'll get that to you. How can I can I just
05:47:14	17	give it to the fire department, the secretary there?
05:47:18	18	COMMISSIONER ALCON: Yes.
05:47:20	19	MEMA OFFICER ANDAYA: Okay. We'll get that to you,
05:47:23	20	Commissioner. Thank you very much.
05:47:28	21	COMMISSIONER STERLING: Chair.
05:47:28	22	CHAIR GINOZA: Yes, Donna.
05:47:31	23	COMMISSIONER STERLING: Could you add could you
05:47:33	24	add my name to the list? Can you get me some fliers for back
05:47:38	25	side here, back side Hana, Kipahulu, Kaupo, and Kahikinui,

Kanaio? 05:47:48 1 MEMA OFFICER ANDAYA: Yeah, we can do that as well, 05:47:53 2 Commissioner. How many would you -- do you think you would 05:47:56 3 need? 05:47:58 COMMISSIONER STERLING: A thousand. 05:47:59 5 I'm covering five --05:48:02 6 7 CHAIR GINOZA: How about you, Travis? 05:48:06 8 COMMISSIONER TANCAYO: Okay. I've got a comment. 05:48:08 I'm almost done, so I've gotta speak my mind. 05:48:11 9 05:48:18 10 UNIDENTIFIED SPEAKER: Give up. COMMISSIONER TANCAYO: I'm almost done, right, one 05:48:24 11 05:48:28 12 more meeting and then I'm done. But this has always been a 05:48:33 13 concern of mine. I think this advertisement campaign needs to 05:48:38 14 be at a much higher level. And I'm Hawaiian, I appreciate the 15 Hawaiian name for it, but, unfortunately, other than the 05:48:43 locals, I'm concerned about the tourists that are here and 05:48:49 16 might not find it in time and find it quickly. I would like 05:48:54 17 to be in a situation where the people come off the plane, they 18 05:48:58 see advertisements right away, they see things in rental cars, 05:49:03 19 05:49:09 20 they see posters on the wall of the rental places, so they're 21 quickly informed of what to do in an emergency. And places 05:49:17 22 like Lahaina, everybody's outdoors, everybody's doing this and 05:49:21 05:49:27 23 that, and then all of a sudden an emergency hits, you've got 05:49:31 24 all these people and they don't have the right information,

you know, it's almost too late. So they need to be connecting

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to our emergency system right away. And the -- as much as I appreciate the name, I think it should be more Google friendly, so people can find our system more quickly and more naturally, you know, MEMA or Maui emergency, something that's more easy and comes more natural for all our visitors.

So, you know, that's my concern. I've worked the district, I can imagine if we don't take care of this early, it's gonna be a big problem with everybody's looking for emergency and then we defeat the purpose of protecting the people, the residents and our guests to the islands. So if we do this, we need to have this at a very, very high level to inform the people. Not just sending brochures to this, because we know this person and that person and you're getting brochures.

Puna, she's got the resources. When she says she's gonna do that, she's gonna get it done. I know she's gonna get it done. But then, again, do we have that kind of resources on Maui to do what Puna is gonna do for Molokai?

I'm not so sure. Probable, but we -- that whole program needs to be advertised at a higher level. So that's all I need to say. But I appreciate, once again, the Hawaiian name, but we really need to revisit, I feel -- because that was one of my concerns four years ago about that or three years ago. So, okay, thank you. And I noticed that you guys didn't really know the name and Puna came out and said it too and I was like

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that too, I didn't know. So we need to do something better for our community. Thank you.

MEMA OFFICER ANDAYA: Mr. Chair, may I respond.

CHAIR GINOZA: Go ahead.

MEMA OFFICER ANDAYA: Chief, yeah, we hear you and we heard you the first time and that's the reason why, you know, we've been including not only Makaala, but we've been including Maui County Emergency Alert System, so that people understand what it is. And the other thing that we did also is like in the alerts, in the alerts that we send out, so we use MEMA alert, we use that rather than Makaala. Because, you're right, people may not know what Makaala is, they may not understand, you know, what it means, and so that's the reason why we opted to use MEMA alert. So we definitely agree with you there.

We would love to do more advertising. The county council did give us -- they tripled, they tripled our advertising budget. But even at that, you know, tripled, it's still not enough. It's still -- like what you're talking about, Chief, is -- that's gonna cost a lot, a lot of money, you know, and so -- but for now, we have what we have right now, we'll spend as much as we can. Last year we had \$3,000 to spend on advertising, we spent 10,000, so we went over budget, Chief, you know. And we'll try as best as we can. We have a very small budget, but we'll try our best to get the

word out there. But I think a lot of it, you know, we're 05:53:46 1 trying to use gorilla marketing, and so that's where, you 05:53:50 2 know, we really appreciate Commissioner Alcon and Commissioner 05:53:55 3 Sterling's offer of help to get the word out and -- you know, 05:54:03 and all we can ask, you know, if you can do the same, all the 05:54:06 5 commissioners, if you can also do the same and get the word 05:54:11 6 05:54:14 out. How many of you signed up for Makaala, by the way? 8 05:54:15 We can check. 05:54:20 9 (Laughter.) 05:54:28 10 COMMISSIONER ALCON: I am. 05:54:25 11 05:54:31 12 MEMA OFFICER ANDAYA: But anyway. But thank you 05:54:34 13 very much, Mr. Chair. Thank you, Chief. 05:54:37 14 CHAIR GINOZA: Okay. Thank you. 05:54:37 15 Any other questions from commissioners? 05:54:41 16 (No response.) Okay. Thank you, Herman and Paul. 05:54:41 17 CHAIR GINOZA: 18 Chief Thyne. 05:54:46 CHIEF THYNE: Chair, thank you. We just unmuted. 05:54:50 19 05:54:55 20 So I did want to comment on Jeremy's testimony, just thanking him for coming on and introducing. I wasn't sure if you folks 21 05:55:02 22 could see him on the screen or not, we could see him here, and 05:55:10 05:55:14 23 it's good that Jeremy did that explanation. We relish the 05:55:21 24 relationship that we have with our unions. It's been fractured at times in the past, but I think over the past few 05:55:24 25

years -- actually, many years, we've really worked

collectively to, you know, strengthen those relationships and
we will continue to keep that as a focus, because, you know,

it's often been said, but we truly mean it, we're all in this

together; right?

So I'll transition now into just reviewing a couple of the reports that you have. Nothing too outstanding or remarkable as far as calls listed there on the types of incidents we had. Nothing really jumps off the page other than you'll see typically a few more ocean rescues and stuff related to the currents and tides and -- and wave action that we have in the winter months, as you folks know. So nothing too remarkable there.

I did a quick count while I was listening to some of the testimony or conversation back and forth on Makaala and whatnot and you see on our training, our types of training, one thing that I think is worthy of note -- and it speaks a little bit to what Jeremy was saying on, you know, our calls and our responsibilities didn't lessen with COVID. And you'll see there listed approximately a hundred different things that we train on every month. And you'll see that list, if you compare them to past months, would change, they won't be all the same hundred. So that tells you about the diversification of our profession as firefighters and that's even more incumbent upon us as leadership to continue to provide that

training and -- and enhance our training capabilities for our 05:57:37 1 05:57:42 2 05:57:47 3 05:57:53 05:57:57 5 6 consider. 05:58:02 05:58:03 8 05:58:08 05:58:13 05:58:18 10 05:58:22 11 05:58:25 12 05:58:30 13 directive. 05:58:36 1 4 05:58:37 15 Secondly, the budget meeting. We did speak with the 05:58:42 16

personnel, because these are all different and related in a way to emergency response, obviously, but you can see all of the different descriptors there on the training that's provided over the month. So I'll just leave that for you to

Combing through my report very quickly -- and I was on this call this morning, as I mentioned before, the managing director and department director calls that we have. Zoom meeting, BlueJeans as they call it in the county. And that's the interaction with the managing director and all of the other department directors and just making sure we're on the same page in response to any kind of changes or policy or

We can't provide you with any feedback on our proposed budget on the mayor's proposed budget yet, because it hasn't been transmitted to council. Possibly by the next meeting, but I believe the deadline is March 26th or something like that, so we may even miss the opportunity next meeting, but the following meeting we should have an idea on what the mayor has approved.

Chief Ventura and I did meet with him, however, and it was a face-to-face meeting, which is strange nowadays, but we did have a face-to-face meeting with he and the budget

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director and were able to talk about some of the issues we have. We -- just for your -- as our commission's information, I guess, we didn't propose any new positions based on the anticipated shortfalls in the -- in the revenues that the county will receive. We did push forward our continued effort to replace vehicles and make sure we have the appropriate equipment and whatnot for our operations, but we haven't looked at new positions based on the anticipated shortfalls.

So speaking of anticipated shortfalls, that last section there with the mayor interaction, the last block is related to our budget director meeting. Right after -- well, shortly after our (inaudible), we sat with the budget director just to clarify all our budget amendment requests. As you're probably aware -- and I know, Chair Ginoza, you're aware, especially, being a former director and deputy director -- the council will typically not give you extra money. They'll give you just the amount of money that, hopefully, you can squeak through till the end of the year. In our business, as you can understand, in emergency response, you know, anything from a big fire to a major emergency where we have to award a bunch of overtime or contract other resources will cause us extra expense. And you never know what that's gonna be, it might be five times a year, it might be one time a year, it's hard to say. And so that's where the budget amendments come into play and so those are common. It's not something we should feel

that we're mismanaging money, it's not perceived as that, but 06:01:35 1 we still go to the council and explain why those types of 06:01:41 2 things happen and that's part of the process. So I'll just 06:01:48 3 leave that right there. 06:01:53 We did get passed through council the approval to 06:01:55 5 06:02:03 6 7 06:02:10 06:02:15 8

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shelter some of our relief vehicles here at Station 10 or Kahului Fire Station. To the rear of the fire station, as many of you know if you've visited us here, we do have a large blacktop-paved parking area. What it doesn't provide is shelter for those vehicles. It has an area to park those vehicles, but we all know what the Hawaii -- Hawaii sun and elements do to vehicles over the course of time, especially when they're exposed. So we were able to propose and be awarded funding for a shelter and now it officially became bond funded, so we'll be able to move ahead with that project. So, hopefully, in the near future, we'll have a shelter for some of our vehicles that are parked in the rear of the Station 10 property here.

We did get a request from Chair Lee regarding -some of you who live in the area or kind of transverse through
the area through Waiehu and Lower Main and those areas, the
old Y. Hata building alongside the ocean over there, there's a
lot of folks that have kind of taken up residence there, much
like Piihana farms, and it's become kind of a complaint-based
initiative from Council Chair Lee. So, obviously, they tried

to get, much like Piihana Park, all the agencies involved to 06:03:56 1 mitigate the problem. We're limited as to what we can enforce 06:04:08 2 based on fire code, but we do typically send our inspectors 06:04:13 3 there to, you know, obviously, take a look at it and see if 06:04:17 there is any violations and then, of course, we would go 06:04:22 5 6 through the enforcement process if that is, indeed, the case. 06:04:26 7 As you'll see on your report, that is not the case. 06:04:31 06:04:34 inspector went down, he checked if it's violating the outside 8 storage code there listed in the fire code, current fire code, 06:04:40 and we did not have any violations that we could cite. 06:04:45 10 whether police or zoning or some other folks have citations 06:04:50 11 that they can issue, we transmitted to Chair Lee that it 06:04:55 12 doesn't violate the fire code as it exists right now. 06:05:01 13 So, anyway, moving forward, we did have a -- in the 06:05:05 14 06:05:17 15 miscellaneous category, we did have our strategic planning 06:06:15 16 06:06:22 17 18 06:06:29 following -- after the -- we've given ourselves the first 06:06:35 19 06:06:40 20 quarter of this year, which would put us till the end of March, to put that in print, that's our goal, so we'll --06:06:45 21 06:06:49 22

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workshop. We're looking forward to transmitting an updated strategic plan to you folks. We'll hope, optimistically, for the next meeting, but it'll probably be officially printed the we'll hope, optimistically, that we'll be able to talk to you about it and provide a presentation to you at the next meeting, but if we beg off of that deadline, it's just because we have a lot of moving parts. There was a workshop and a RALPH ROSENBERG COURT REPORTERS, INC. 808-524-2090 courtreporters@hawaii.rr.com

working group that was brought together of approximately 50 of 06:07:07 1 our personnel. We did some community surveys as well as 06:07:13 2 surveys of our firefighters. We took that as input into our 06:07:18 3 process and then we collectively met over the course of a 06:07:24 (inaudible) working sessions to update our strategic plan. 06:07:32 5 So 6 we look forward to that, sharing that with you folks as we 06:07:38 7 move forward. Again, our battalion chief meeting we talked about 8

before. The other two things that -- on the last page of my report, we did develop beach closure guidelines, but that is related to beach parks. We're working with parks and recreation. What we wanted to do is any time we know that we recommend and/or close county facilities, it's gonna cause complaints, I quess, it's gonna cause some hardships to folks that maybe feel comfortable in those types of settings, even if there's big monster waves or the parking lot's washing out, you know, and -- you know, I'm raised here kind of thing, born and raised here, we're used to this; but it's still dangerous and there's a lot of runoff and hazardous waste and, you know, conditions that aren't safe for folks. And so we work -we're working with the director of parks and recreation, Carla Peters, to develop a common operating picture on what our recommendations and quidelines will be, what we recommend to her from an ocean safety perspective when we close parks, so that's coming forth. We transmitted that up to the mayor's

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office for review and then once that's approved by the mayor, 06:09:53 1 we'll share it with MEMA and some of the other folks that will 06:09:58 2 communicate that out to the public. 06:10:03 3 06:10:05 4 And that's all I have other than the safety officer program, we'll talk about that some more as it gets fully 06:10:08 5 06:10:17 6 established and we're looking forward to sharing that with you in the near future. So that's all I have, Chair. If there's 7 06:10:21 any questions, I'll be here. Thank you. 06:10:25 8 CHAIR GINOZA: Thank you, Chief. 06:10:28 Does any commissioner have any questions for Chief 06:10:29 10 Thyne? 06:10:34 11 06:10:35 12 (No response.) CHAIR GINOZA: Okay. Seeing none, Chief Ventura. 06:10:35 13 DEPUTY CHIEF VENTURA: Good morning, everybody. 06:10:41 14 06:10:44 15 Nice to see you all. My report before you is, you know, similar to the previous month's. And when we can and do have 06:10:49 16 promotion opportunities, we try to get those done as quickly 06:10:56 17 as we can. Last month we did promote our drivers and two of 06:11:00 18 them went into our training bureau, so they were firefighters 06:11:06 19 06:11:15 20 that went from the line and they went into a 40-hour position where they'll be working with our next recruit class, and then 06:11:20 21 06:11:26 22 three members went to Molokai to fill two of the three 06:11:31 23 stations there. 06:11:34 24 We also are beginning the recruitment for our next 06:11:42 25 Recruit Class 37 and they provided us with a list of fifty-

some-odd candidates. We reached out to all 50 of them, the 06:11:51 1 deadline was yesterday, and we received only 21 replies. You 06:11:58 2 know, a lot of stuff has happened during COVID, people have 06:12:05 3 moved, people have, you know, changed, you know, the direction 06:12:10 of their careers, maybe they have a family situation that they 06:12:13 5 can't take this job at this point. So for whatever reason, 30 06:12:18 6 of them opted out or did not respond to the recruitment that 7 06:12:27 we put out. So we reached out to DPS for additional names and 8 06:12:32 we should be getting those names hopefully within this week so 06:12:41 we can invite more people. We do have approximately 14 to 16 06:12:45 10 positions to fill with this recruit class, so our goal would 06:12:50 11 be to interview at least 50 or so people. When we invite them 06:12:56 12 to the agility, there's gonna to be some attrition there and 06:13:02 13 some of them are not gonna make the agility. So our pool 06:13:09 14 06:13:16 15 always shrinks continuously throughout the process, so we want to start with as big a pool as we can and then start whittling 06:13:34 16 So that process has begun. We hope to start the 06:13:41 17 down. recruit class before summer. I think that's a reasonable 18 06:13:47 timeline if we have enough candidates to fill the requirements 06:13:50 19 20 06:13:58 that we provided to them. 06:14:02 21 The department improvement committee, we're always 22 working with our different training cadres and their groups. 06:14:07 06:14:22 23 As Chief Thyne pointed out on the training sheet here, we have 24 06:14:30 different cadres in the department that teach fire ground, auto extrication, emergency medical response, ropes, dive, and 06:14:36 25

those cadres are kind of -- we're always looking to make 06:14:45 1 things more modern, more effective, safer for the community, 2 safer for our firefighters. So any time that we can meet with 3 one of them to change curriculum in that manner, then we do. So this month we met with our fire ground operations group to 5 look at a new way to lay some of our 2.5-inch hose on some of 6 7 our new trucks, so that's happening. The strategic plan, as Chief Thyne mentioned, that's 8 a -- that's a big initiative we're working on this spring and 9 it's been challenging because we can't get together in groups 10

a -- that's a big initiative we're working on this spring a it's been challenging because we can't get together in grou of 20, 30, or 40, so we've literally had like 30 different meetings with small groups of people to try to accomplish this, because we wanted to get as much input from our department as we could. So we had almost fifty-something people involved in the forming of that plan.

And then Chief Werner will discuss a little bit about the vaccines, 'cause that's always, you know, part of, you know, improving the safety and the things of our firefighters.

Union interactions, we -- like I've mentioned to you folks before, we have five different bargaining units we deal with. Most of the time it's HFFA and HGEA that we have the most interaction with, but there is occasional interaction with UPW as well. And for the most part, you know, we -- our goal is always to have a good, solid relationship with them so

that we can, you know, nip things in the bud as soon as 06:17:02 1 possible, you know, solve things at the smallest, lowest, 06:17:11 2 easiest level rather than them become larger. So we do our 06:17:16 3 best to communicate with all of them as quickly as possible, 06:17:21 so those are the two topics we discussed this month. 06:17:27 5 And then transmittals from the public, I know we had 06:17:31 6 a nice letter written in from Molokai island and it was a 7 06:17:40 retired New York firefighter who was there on vacation and 8 06:17:47 just experienced an amazing overawing feeling at an emergency 06:17:53 he was in with his neighbor, basically. But he just said from 06:17:58 10 EMS to fire to even the police that were on scene, just how 06:18:02 11 compassionate, caring, and helpful everybody was not only to 06:18:11 12 the patient, but to, you know, the patient's family and stuff. 06:18:19 13 So he was very grateful and happy to see stuff like that 06:18:22 14 happening. And as we all know, FDNY is one of those walk-on-06:18:25 15 water type of fire departments in this nation, so good input 06:18:35 16 from them. 06:18:40 17 18 That's all I have to report. Any questions for me 06:18:41 06:18:50 19 for follow-up? 20 06:18:51 CHAIR GINOZA: Any questions from commissioners? 06:18:54 21 (No response.) 22 Seeing none, Chief Kawasaki. 06:18:56 CHAIR GINOZA: 06:19:07 23 ASSISTANT CHIEF KAWASAKI: All right. Good morning. 24 06:19:09 I'm just gonna go over some updates on our apparatus. Captain

Robson, who will be at the end, will talk about some of the

06:19:21 25

If you

things going on with training. Chief already talked about the 06:19:25 1 recruit class upcoming. So we did receive our hazmat utility 06:19:31 2 truck, that was received on the 29th of January. We are -- we 06:19:56 3 did have a -- do a midpoint inspection for Engine 1 and 06:20:04 Engine 3, which is the Wailuku and Lahaina pumpers. We had to 06:20:11 5 06:20:19 6 do that over Zoom, so it was -- it was an inspection, but it was, quaranteed, not as effective as being there in person. 7 06:20:26 Because of COVID, it didn't allow us to go up, so we had to do 06:20:32 8 it over Zoom. And we got to see some of the truck, like the 06:20:39 mechanics and our group that goes up usually crawling under 06:20:44 10 the truck and looking at every little nut and bolt under 06:20:48 11 there. We are scheduled to go up -- not scheduled yet, but 06:20:53 12 06:21:02 13 tentatively probably be going up there in mid-April to look at the Wailuku and Lahaina truck for their final inspection and 06:21:09 1 4 06:21:15 15 then we'll also do a preconstruction meeting for the Paia fire truck at the same time. We tried to schedule it all at once 06:21:22 16 so that we could minimize our travel and COVID exposure going 06:21:27 17 up there. 18 06:21:34 And then we have a couple other bids that are 06:21:36 19 06:21:40 20 pending. We have one truck that is gonna be -- the bid actually opens today, so we'll find out what the -- who won 06:21:45 21 06:21:53 22 the bid or -- and how much the bid came in, that would be for 06:21:59 23 our mini truck in Hana, Hana's mini truck. That's also a CDBG 06:22:10 24 grant.

And as far as vehicles, that's all I have.

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06:22:16 1 guys have any questions on my report, I'm happy to answer anything. 06:22:21 2 Any questions for Chief Kawasaki? 06:22:22 3 CHAIR GINOZA: COMMISSIONER TANCAYO: Just a comment. 06:22:30 Yes, Travis. 06:22:31 5 CHAIR GINOZA: COMMISSIONER TANCAYO: No, I just wanted to support 06:22:33 6 7 Chief that if they can put their hands and eyes on that 06:22:44 machine, you know, like before they send the fire trucks in, I 8 06:22:48 think that's really important. Like Chief said, I just wanted 06:22:55 to support that, you know, we should continue and make every 06:22:58 10 effort to get our guys up there and take a look at the truck. 06:23:02 11 06:23:06 You know, once it's safe, take a look at the truck and make 12 06:23:10 13 sure it's good. Because once it's here, it's here, and I've witnessed times that the guys do catch things that can be 06:23:15 14 06:23:23 15 corrected. So I just support Chief Kawasaki's effort in wanting to make sure that they go up there and check on the 06:23:28 16 trucks. That's all. 06:23:32 17 ASSISTANT CHIEF KAWASAKI: Yeah, just -- Trav, just 18 06:23:36 to let you guys know that our trip up there is strictly for 06:23:39 19 06:23:45 20 that reason, none of us want to go there during this time, 06:23:53 21 and, you know. So I did get vaccinated, so, hopefully --22 hopefully, that helps. 06:23:59 06:24:03 23 CHAIR GINOZA: Okay. Thank you. 06:24:06 24 Any other questions? I think Dwight will have to 06:24:10 25 leave soon, but if anybody else has to leave, we -- please

06:24:16	1	note it for us, because we have bare quorum if when Dwight
06:24:26	2	leaves.
06:24:28	3	So, thank you, Chief Kawasaki.
06:24:36	4	Chief Werner.
06:24:46	5	ASSISTANT CHIEF WERNER: Good morning, Chair. Did
06:24:50	6	you want me to speak on the scanner?
06:24:56	7	CHAIR GINOZA: Sure.
06:24:59	8	ASSISTANT CHIEF WERNER: So I have the app that she
06:27:51	9	was talking about earlier, but it's been disabled. And I
06:27:58	10	think what that was, was whoever ran that app was actually
06:28:02	11	monitoring somehow our radios and rebroadcasting it, because
06:28:09	12	there was a big delay. And I don't know why they shut down
06:28:17	13	and I don't know if there's anything that we can do to
06:28:20	14	actually put something like that out.
06:28:27	15	CHAIR GINOZA: Donna, did you have a specific
06:28:30	16	question for Chief Werner?
06:28:34	17	COMMISSIONER STERLING: Sure. Yes. Thank you,
06:28:42	18	Chair.
06:28:43	19	So just to reiterate, Chief Werner, right, Maui
06:28:54	20	Watch was the sponsor for the app. So I guess I just want to
06:29:00	21	explore if it's a privatized, commercialized business on the
06:29:07	22	app, then is that something we we, the fire and safety,
06:29:14	23	public safety commission would entertain in creating an app
06:29:21	24	that is not sponsored by privatized commercials, etc. Is that
06:29:28	25	something other states have done and is it possible, Chair.

06:29:34	1	ASSISTANT CHIEF WERNER: Did you say Chair?
06:29:45	2	COMMISSIONER STERLING: Chair, yeah, that was my
06:29:47	3	question.
06:29:47	4	ASSISTANT CHIEF WERNER: Is that to the chair or is
06:29:50	5	that to me, 'cause you had mentioned is that something
06:29:55	6	COMMISSIONER STERLING: Chief, to you. Go ahead,
06:30:00	7	Werner.
06:30:04	8	ASSISTANT CHIEF WERNER: Yeah. So I'm not familiar
06:30:06	9	what other states do as far as repeating scanners. That's
06:30:12	10	something that I could look into for you and get back to you
06:30:15	11	at the next meeting.
06:30:16	12	COMMISSIONER STERLING: I would love that. I would
06:30:18	13	love that.
06:30:19	14	ASSISTANT CHIEF WERNER: Yeah.
06:30:21	15	COMMISSIONER STERLING: I just before I bury this
06:30:24	16	and look to other privatized sponsors, I want to make sure
06:30:30	17	that we, as a commission, are unable to provide the service to
06:30:34	18	our communities or Maui County and then we can accept, you
06:30:39	19	know, looking at somebody else can do the privatized. But it
06:30:44	20	was just an idea. Thank you, Chair and Chief.
06:30:49	21	CHAIR GINOZA: Okay. Thank you.
06:30:53	22	Go ahead, Chief Werner.
06:30:59	23	ASSISTANT CHIEF WERNER: Okay. My updates on the
06:31:04	24	fire prevention bureau, as you know, Captain Haake retired, so
06:31:30	25	last month Captain Otsubo officially took over. He's very

systems and process oriented. He's got a lot of really good 06:31:39 1 ideas and he's been already putting a lot of ideas to me as to 06:31:44 2 changes and updates that he wants to make. One of them was at 06:31:50 3 a structure fire, all of our structure fires, we have our 06:31:57 hazardous materials response team come to do many things at 06:32:03 5 06:32:10 6 the scene, but at the end of it, they're monitoring what gases are still there with special Chempro monitors, but then we're 7 06:32:14 wanting to get our guys in to do investigations, that is the 06:32:21 8 inspectors, and for them to be able to do that safely, they 06:32:27 have to know what hazards are still there. So we were able to 06:32:33 10 purchase a Chempro monitor for them so that we're able to 06:32:38 11 release the hazmat team so they can be ready to respond to 06:32:44 12 other calls and our guys can monitor the area themselves to 06:32:50 13 make sure that they're in a safe environment in order to 06:32:57 14 06:33:01 15 conduct their investigation. The public education plan that I was talking to you 06:33:02 16 guys about that last month. You know, with the schools still 06:33:15 17 doing a lot of their learning online, we wanted to be able to 18 06:33:20 provide them public education. So last month they wrote up a 06:33:24 19 06:33:31 20 script and then this month they're going to be working with 06:33:36 21 06:33:40 22 06:33:46 23

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training on doing the video portion of it and then doing the editing portion of it. So we're hoping to have that ready to go out to the schools in March.

Moving on to our health and safety program, we also had another captain retire, Captain George Daggon was promoted

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into that position, he's, you know, getting oriented with it. 06:34:11 1 He's very excited to be there. I think that he's gonna be a 06:34:20 2 good asset to that very important bureau. One of the main 06:34:24 3 focuses that they're working right now is OSHA compliance, so 06:34:32 this month what they're doing is at the direction of Chief 06:34:36 5 06:34:42 6 Thyne, we brought our forklift training inhouse and developed our own program with the assistance of risk management and we 7 06:34:49 did our first initial class. This month we're bringing back 06:34:53 8 some of those people who were trained to actually become 06:34:58 trainers so we can do all of our forklift training inhouse and 06:35:01 10 be OSHA compliant with that. 06:35:07 11 They're also -- they -- you know, we had brought the 06:35:12 12 e-mist sprayers in and they do an excellent job of doing a 06:35:16 13 decon of stations and equipment, but we wanted something we 06:35:21 14 could do every day that would be safe for our guys. 06:35:27 15 So Chief Thyne instructed health and safety to get another type of a 06:35:33 16 handheld sprayer that's not electrostatically charged that 06:35:37 17 they can use safely every day to do decon. So that has been 18 06:35:43 put into play with a disinfectant called Biotab 7, which is 06:35:49 19 06:36:00 20 much safer, but very effective not only as a disinfectant, but

Moving on to budget planning and appropriations, our grants team received word from DOT that they were awarded one

it'll kill the COVID vaccine or anything like that within one

to five minutes. So that's been issued to all of the

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stations.

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of the grants that they applied for for the lift bag systems. And currently they're working on three other grants they will be submitting this month, and I'll keep you guys updated on how that goes.

The vaccinations for our first responders, we had initially put out a list of everybody who wanted it.

Everybody who initially said yes that they want it, they did receive the vaccine and have received their second doses. DOH gave us an opportunity to do one more round for us, we put that out and some of the people who originally said no, they don't want it, have now said yes, they want it, so they'll be doing that on the 24th of this month.

That's pretty much everything I have for you folks. If you have any questions, I'd be happy to answer.

CHAIR GINOZA: Does any commissioner have any questions for Chief Werner?

(No response.)

CHAIR GINOZA: Okay. Seeing none, Chief Thyne, would you introduce our guest speaker, Captain Robson.

CHIEF THYNE: Yes. Thank you, Chair. We did ask
Captain Robson to come in to give an update on the training
bureau, but primarily what we wanted to have him show you is
we have the benefit of having one of the trainees in our last
recruit class, his brother, I believe, was a professional
videographer and puts together, in my opinion, a very

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professional product with video view and those types of things. And so we thought it would be kind of good for you folks to see as our fire commission the various recruit class activities that go on when we train our firefighters to come on the department. So I'll turn the mic over, if you don't mind, Chair, to Captain Robson for his presentation.

CAPTAIN ROBSON: Okay. Thank you, Chief.

So as Chief says, I'm gonna talk about some of the recruit class training and some of the other training things that we have going on in the department.

I want to echo what Mr. Irvine and as well as what the other chiefs have said here, that the COVID has definitely placed a lot of challenges on our department. I think our administration is doing a great job of leading the way and keeping everybody safe and informed on -- on the -- you know, an unprecedented time, leading us through that, so --

But I'd like to comment on some of the challenges that the training bureau is going through with the pandemic around still. So, first of all, just keeping our recruits safe and our staff safe. We have the recruits arrive 14 days prior to class for quarantining, that was a policy at the time. We had everybody were temp screening and symptoms checks two times a day. We increased PPE and disinfecting of all of our classrooms and facilities, limited our travel exemptions that we were granting. The classrooms, our groups

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were made up of only ten recruits that -- what this ended up having the effect was we used twice as many instructors. So when you hear Fire 2 talk about our cadre system, it was real taxing on them, providing twice the amount of instructors to teach our recruit class. So it was -- it was basically equivalent to running two separate recruit classes of ten.

Let's see. Facilities, it was a very big challenge that we had to overcome. We didn't want to bring the recruits to our -- our Station 10 facilities to protect -- you know, we have rescue and hazmat as well as administration here, we didn't want to expose them to -- to recruits and, potentially, COVID, so we -- we were looking for facilities. At one time we considered renting out a place at the Maui Mall for classrooms at a -- just before we were able to sign that lease, we were offered a place with the Army Reserve. We were able to train at the Army Reserve Center above Baldwin, which was -- we were very thankful for. They provided bathrooms, showers, classrooms, and, anyway, it was a real -- real benefit for our recruit class.

Permits is always a challenge, you know, with our FADOP program, which is our driver operator program. There's more — there's more use of that facility now. It used to be just the police and ourselves using it, but now DMV, forestry, and a few other entities are using it, so it's challenging to get permits. The pools and the track were closed for COVID

right up until the start of recruit class was when we were 06:44:30 1 06:44:33 2 real challenging. 06:44:38 3 06:44:39 06:44:45 5 6 06:44:50 06:44:54 into putting on a recruit class. 06:44:58 8 Let's see. We also had the internship going on 06:45:05 06:45:09 10 06:45:16 11 06:45:20 12

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able to get a permit for that, so all of those things were

We did have a gym, a private gym that we ended up using for recruit class. I'm gonna show you guys a video here in a minute of, basically, what the recruit class looked like to give you guys an idea of how much training and work goes

through that -- that time. I know the last time I spoke, the commission seemed like they had -- had some interest on -- in our internship program, so I wanted to talk about that. We had two high school age participants that basically stayed with the recruit class. They participated in physical training as well as some of the classroom training. received CPR and first aid certifications at the end of this. They got exposure to what a fire recruit is expected to do, how to apply, we gave them a mock interview where Chief Kawasaki was nice enough to sit in on that and, you know, maybe make them a little bit nervous so that they -- they have a glimpse of what a real interview is gonna be like. Give them a career path, kind of mapped it out for them, and -- and let them know how they wanted to apply and be firemen. both of those -- those young men were very motivated and that's their goal, is to be a fireman once (inaudible). Нарру

1 to be able to provide that.

As far as our training as a whole, recruit class is only, I would say, maybe about 20 percent of what the training bureau does. The incumbent training, we're moving to more distance-based learning for COVID. In-station training, captain-led train, all of these reasons that creating chemistry with companies that are actually gonna respond together, you know, is a link that we felt was missing in previous training. So we have some distance-based learning platforms such as Target Solutions and we're building our video library.

So I'm going to show you a few of those things, so I'm gonna to screen sharing right now. I want to start with the recruit class video and then we can -- any questions that you guys have.

This is our Target Solutions platform that I'm logging into right here. This is something that everybody in the department has access to. These are the assignments that training puts out for everybody throughout every quarter, so I have — these are Cap C courses that meets our medical requirement standards that everybody has to go through. And some of these down here are — are training assignments that the training bureau has created.

If we click on one of these real quick, it'll show you a drill and so we're -- this is an education pool

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confidence drill where you actually just using the tool and -and the precision it takes to -- to utilize it by picking up
an egg off of a cone without breaking it. Anyway, the
confidence bureau, it describes it, it tells the objectives,
the parameters of how we make this standardized for everybody,
reference sources. We tied it into our SOGs and lesson plans,
safety plans, and then gave them the steps of what they needed
to do. So that's just an example of one of the trainings.

If you go down here, it talks -- we -- you can review all of the SOGs and actually watch a video how it's done. All the user manuals for -- for each of the tools are on here. And then we have a way to track all of this, so they complete the amount of hours put into this one particular training and they can do it as a crew by saving it adding users and that's how we save it, but -- anyway, let me get back.

So this is our video account and we're building our video library, so we're showing multiple trainings and -- and teach you how to do everything from, you know, medical through you can see some auto extrications here, decon was sent out, we have fire extinguishers.

Over here -- I won't show you this, but it's interesting, we're looking at making our post-incident analysis a video scenario to kind of make it so we can learn from -- from what went well, what went bad at our actual

06:51:35	1	incidents. This is this is a presentation of the 2.5-inch
06:51:43	2	deployment that chief has spoken about earlier, so we took a
06:51:48	3	video of that and here's another another training video.
06:51:51	4	But we're expanding our video these are just some that
06:51:57	5	we're we have a very limited capability of what we can load
06:52:04	6	up here, so we do have about seventy-some training videos
06:52:10	7	built at this point that we have at on another share drive.
06:52:37	8	So on under Fire Solutions here, we have our
06:52:41	9	bulletin board, we have a training calendar, monthly update is
06:52:47	10	on here, as well as our Facebook page link, and we put put
06:53:00	11	pertinent videos up and we change this monthly. But this
06:53:04	12	right here is is the recruit class video. We also have our
06:53:10	13	quarterly newsletter is on Target Solutions as well.
06:53:17	14	But let me go ahead and start this video for you
06:53:21	15	guys. Everybody see that?
06:53:39	16	(Playing video.)
06:57:30	17	CAPTAIN ROBSON: All right. Well, that's about all
06:57:38	18	I've got for you guys. If there's any questions.
06:57:48	19	(Background noise.) I'm sorry.
06:57:59	20	CHAIR GINOZA: Thank you, Captain Robson.
06:58:03	21	Oh, Donna you have a question? You're on mute.
06:58:07	22	COMMISSIONER STERLING: Hi. Thanks.
06:58:10	23	You know, I've been a commissioner maybe a year and
06:58:14	24	a half or two and we, in this position, get a lot of paperwork
06:58:18	25	and we understand that, but I must say, if there was anything

06:58:23	1	powerful more powerful than paperwork, it's the images,
06:58:29	2	it's the photographs, it's the pictures of what we just saw.
06:58:35	3	So kudos to you for bringing it forward, 'cause I was really
06:58:41	4	impressed. We can talk about it, but you can't beat the
06:58:45	5	images that you just presented. Thank you, Captain.
06:58:51	6	CAPTAIN ROBSON: You're welcome. Glad you enjoyed
06:58:53	7	it.
06:58:56	8	CHAIR GINOZA: Any other questions? I cannot
06:59:00	9	believe, Chief Tancayo, you went through all of that.
06:59:06	10	(Laughter.)
06:59:09	11	CHAIR GINOZA: Lisa, do you have a question?
06:59:13	12	VICE CHAIR VARES: Hi, I did, yeah. That was an
06:59:16	13	amazing video. Is that going to be able to be seen like on
06:59:23	14	the fire department's Facebook page or does that have to be
06:59:30	15	kind of stay internal?
06:59:34	16	CAPTAIN ROBSON: Actually, it is it on the
06:59:36	17	Facebook? I believe it's on the Facebook page, but, actually,
06:59:40	18	the one of our recruit's brothers did all the filming and
06:59:46	19	editing for that, so I think he's retaining the rights to it.
06:59:52	20	So I don't know if we if we're sending it out. He's
06:59:57	21	allowing us to put it on various pages, but it isn't sent out.
07:00:03	22	He still owns the rights to it, I believe.
07:00:07	23	VICE CHAIR VARES: That's super impressive. I
07:00:10	24	really didn't realize how much water safety training was
07:00:17	25	involved. Is there I just for some reason always assumed

that that was more of the water safety side. Do firefighters 07:00:22 1 end up in the water as much as the training makes it look 07:00:28 2 like? 07:00:32 3 CAPTAIN ROBSON: Yeah. We have one day a week that 07:00:34 we are in the water, in the pools training. This is getting 07:00:37 5 them ready for the ocean rescue week. So in all, we spend 07:00:40 6 7 about one -- one hour a week for -- for PT, our physical 07:00:46 8 training, and then it graduates into an ocean safety week, so 07:00:52 that's -- it just is in the eyes of the cameraman what he 07:00:59 wanted to touch on, but some of those -- it tried to get a 07:01:04 10 grasp of everything that we do in our recruit class. So it --07:01:10 11 07:01:14 it was emphasized quite a bit, but I think he wanted to show 12 07:01:20 13 off his water footage. 07:01:22 14 VICE CHAIR VARES: Well, it was very, very cool. 07:01:25 15 Thank you, guys. CHAIR GINOZA: Any other comments --07:01:29 16 COMMISSIONER TANCAYO: I have a comment. 07:01:32 17 18 CHAIR GINOZA: -- or questions? 07:01:35 COMMISSIONER TANCAYO: I have a comment. 07:01:38 19 CHAIR GINOZA: 07:01:39 20 Travis. 07:01:41 21 COMMISSIONER TANCAYO: I think me and Chief Thyne 22 got robbed. They got so -- the video was so awesome. 07:01:45 07:01:53 23 it look so (inaudible). But me and Chief Thyne can tell 24 07:01:59 better stories and we can lie a little bit, because there's no 07:02:03 25 documentation of what we went through.

07:02:08	1	(Laughter.)
07:02:09	2	CHAIR GINOZA: I was looking for pictures from
07:02:12	3	Recruit Emeritus Tancayo. I didn't see any, though.
07:02:19	4	Is it I have a question. Is it a one-time thing
07:02:24	5	that when you get in, if you pass it, then you can pound the
07:02:30	6	kaukau and you don't have to do it again?
07:02:33	7	(Laughter.)
07:02:36	8	CHIEF THYNE: Uh-oh.
07:02:40	9	CAPTAIN ROBSON: That is back to my comment, that
07:02:43	10	is about 20 percent of what we do as a training bureau.
07:02:48	11	There's still incumbent training and the list of training that
07:02:52	12	chief provided earlier, that's something that the incumbents
07:02:56	13	do all the time, so and even on the Target Solutions page,
07:03:01	14	when I just opened my page, I have ten assignments for myself
07:03:08	15	just this quarter, so it's it's never ending. We try and
07:03:13	16	train so we can provide the best service to the public.
07:03:18	17	CHAIR GINOZA: Any other comments or questions from
07:03:24	18	commissioners?
07:03:26	19	(No response.)
07:03:27	20	CHAIR GINOZA: Seeing none, thank you, Captain
07:03:30	21	Robson, that was very impressive.
07:03:33	22	If there's no other questions or comments from
07:03:37	23	commissioners, the next meeting is a month from now, Thursday,
07:03:42	24	March 18th, same time, ten o'clock. And, again, thank you for
07:03:48	25	your services and resources. Thank you for your time and

07:03:53	1	service as well. And everybody stay safe. Thank you very
07:03:58	2	much. I'd like to adjourn the meeting. It's 11:35 a.m.
	3	
09:41:33		(The proceedings were adjourned at 11:35 a.m.)
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1	<u>CERTIFICATE</u>
2	STATE OF HAWAII)
3) SS. COUNTY OF MAUI)
4	
5	I, Sandra J. Gran, Certified Shorthand Reporter for
6	the State of Hawaii, hereby certify that on January 21, 2021,
7	at 10:02 the proceedings was taken down by me in machine
8	shorthand and was thereafter reduced to typewritten form under
9	my supervision; that the foregoing represents, to the best of
10	my ability, a true and correct transcript of the proceedings
11	had in the foregoing matter.
12	
13	I further certify that I am not an attorney for any
14	of the parties hereto, nor in any way concerned with the
15	cause.
16	
17	DATED this 2nd day of March, 2021, in Maui, Hawaii.
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21	San de la
22	Candra I Cran BDB
23	Sandra J. Gran, RPR Hawaii CSR 424
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